

Data protection information for clients and business partners

Information about how your data is handled in accordance with Article 12, 13 and 14 of the EU General Data Protection Regulation (GDPR)

The following data protection information offers you an overview of how your personal data is processed within the framework of business relations with Consist Software Solutions GmbH.

1. Who is responsible for data processing and who can I contact?

Your data is processed by

Consist Software Solutions GmbH
Christianspries 4
24159 Kiel

Phone: +49 431 / 3993 - 500, fax: +49 431 / 3993 - 999

E-mail: office@consist.de

Managing Directors: Daniel Ries, Jörg Hansen

Web: <https://www.consist.de/>

Contact details of our external data protection officer:

Name: Matthias Krohe on behalf of HM-Consult IT-Management GmbH

Address: Preetzer Chaussee 55, 24222 Schwentinental

Telephone number: +49 431-974496576

E-mail address: datenschutz@hm-consult.de

These contact details are also available online at <https://www.consist.de/de/rechtliche-hinweise/index.html>.

2. Why do we process your data (purpose of processing)?

We process your personal data in order to fulfill mutual contractual obligations, assist clients and business partners, carry out orders, extend our business relations, implement measures and perform activities within the framework of pre-contractual relations and establish commercial contacts. The purposes of data processing are first and foremost to provide the specific service or product.

If necessary, we process your data beyond actual fulfillment of the contract in order to protect our justified interests, e.g. to obtain information on similar offers. In our opinion, our interests in a commercial use of your data take priority if permitted within strict statutory limits, in particular, those of the Act against Unfair Competition (Gesetz gegen den unlauteren Wettbewerb, UWG).

Data processing for other purposes may only be considered if the necessary legal provisions of Article 6 (4) GDPR apply. In this case, of course, we will observe any obligations to provide information in accordance with Article 13 (3) GDPR and Article 14 (4) GDPR.

3. What is the legal basis for this?

Unless specific legal provisions are given, the legal basis for processing personal data is Article 6 GDPR. The following options are given particular consideration here:

- Consent (Article 6 (1a) GDPR) if you have given us your consent
- Data processing in order to perform contracts (Article 6 (1b) GDPR)
- Data processing on the basis of a balancing of interests (Article 6 (1f) GDPR)
- Data processing for compliance with a legal obligation (Article 6 (1c) GDPR)

If personal data is processed based on your consent, you have the right to withdraw your consent at any time with future effect. If we process this data on the basis of a balancing of interests, you have the right as the data subject to object to the personal data processing under the provisions of Article 21 GDPR.

To exercise your right to withdraw your consent, you may contact us or our data protection officer as the data subject by way of the contact details given above.

4. How long is your data stored?

We process your data as long as this is required for the given purpose.

Once your personal data no longer needs to be stored in order to fulfill the above-mentioned purposes of processing and if there are no statutory retention periods to observe (e.g. under commercial or tax law), your personal data will be erased immediately if the data subject has not given express consent for its further use or if we have no legitimate interest in storing the data.

Of course, you can request information about the personal data we have saved about you at any time (see below) and if it is not required, you can request that the data is erased or the processing is restricted.

5. Which recipients is the data forwarded?

In principle, your personal data is only forwarded to third parties if this is required to perform our contract with you, if it is permitted on the basis of a balancing of interests as defined in Article 6 (1f) GDPR, if we are legally obliged to forward the data or if you have given your consent for us to do so.

Sometimes we use external service providers (processors) to process personal data. These are carefully selected and appointed by us in accordance with the provisions of Article 28 GDPR. Of course, we enter into relevant data protection agreements with these processors and this ensures that the data is processed in a reliable manner.

6. Where will data be processed?

Your personal data is processed by us within the scope of the EU-GDPR.

7. Your rights as the “data subject”

You have the right to obtain information about the personal data that we process about you. If your request for information is not provided in writing, please understand that we may need to request proof that you are who you say you are.

You also have the right to rectification or erasure of data or restriction of processing insofar as this is permitted by law. In addition, you have the right to object to the processing of your data within the framework of statutory provisions. You also have a right to data transferability under the provisions of data protection law.

In particular, in accordance with Article 21 (1) and (2) GDPR, you have the right to object to the processing of your data in connection with direct advertising if this is done on the basis of a balancing of interests. If you object to your data being processed for the purpose of direct advertising, we will no longer process your personal data for this purpose.

You also have a right to lodge a complaint with a data protection supervisory authority, in other words, you have the right to complain about our processing of your personal data to a supervisory authority responsible for data protection.

In order to provide you with the highest possible level of transparency about the handling of your personal data, further information on this can be found in our privacy statement at <https://www.consist.de/de/rechtliche-hinweise/index.html>.